

# CeGD Newsletter

autumn issue 2010

Events

Renaissance for eGovernance & SEE

Highlighted by CeGD

Building partnership between EU and Arab  
States in the field of Information Society  
Development



Centre for  
**eGovernance**  
Development

# CeGD Newsletter

## autumn issue 2010

*Developing  
Excellence*

### Editor's note

**A**utumn of 2010 was intensive and dynamic period for Centre for eGovernance development. 2 memorable conferences were coorganized - eDemocracy conference in Ohrid, Macedonia and Renaissance for eGovernance&SEE in Portorož, Slovenia.

CeGD also sponsored events such as ELSA Ex Yu conference in Ljubljana, International Forum on Higher Education Reform in Dubrovnik and Cloud Computing - new dimension for Telemedicine event in Brussels.

Blaž Golob, director of CeGD was invited to World Economic Summit 2010 to the Kingdom of Bahrain where he inferred cooperation with director of eGov Authority, Mr Mohammed Al Quaed. He also participated at SEE Annual Conference 2010 in Thessaloniki, Greece where he met director of INA Academy, Mr

In January 2010 CeGD together with 11 other partners, 6 EU member states, comprising Universities, Research Centres, Public Sector and the Industry, launched the 7th Framework Project PADGETS (Policy Gadgets Mashing Underlying Group Knowledge in Web), which is being co-financed by the European Commission under the ICT for Governance and Policy Modelling call.

Meanwhile Legal Framework Study on 7ePillars for successful Information Society was prepared.

In 2011 CeGD plans to implement the Official Development Assistance project, which will be submitted to the Ministry

of Foreign Affairs, Government of Slovenia, to support the CeGD eGovernance Academy activities in countries of the Western Balkans and Moldova. The project specifically targets 5 countries of the region - Albania, Bosnia and Herzegovina, Macedonia, UNMIK Kosovo and Moldova and intends to provide workshops, seminars and trainings on specific eGovernance issues.

Dynamic autumn inspired CeGD team for new challenges in winter of 2011. In February II. SEE eHealth Seminar will take place in Ljubljana. 12th Bled Forum on Europe with prominent speakers and guests will be held in the beginning of March of 2011.

Readers are still welcome to help us create the upcoming issues of the CeGD Newsletter by submitting ideas for topics, specific articles, interviews, presentations of eGovernance solutions and ICT solutions, highlighted topics and provide feedback. For comments and inputs please contact the CeGD Newsletter editor at [anja.polajnar@cegd.eu](mailto:anja.polajnar@cegd.eu).

All information featured in the Newsletter is also available at the CeGD website at [www.cegd.eu](http://www.cegd.eu).

Pleasant reading,

**Anja Polajnar**  
Editor

### Director's note

**A**utumn 2010 was a challenging quartile with successful events, projects implementation and design of new ones and at the end the most important partnerships building. Throughout CeGD advisory bodies, namely Public sector advisory committee and Private sector advisory committee, we received a bottom-up inputs, where countries of the South East Europe region and regional private sector ICT associations identified priority areas for Information Society development. With the foresight - futures approach of our agenda setting process we connected visions of our partners with concrete CeGD activities.

**Blaž Golob**  
Director CeGD

## International Conference – Renaissance for eGovernance & South East Europe

High level Policy event

5<sup>th</sup> - 7<sup>th</sup> of October 2010



(Photo by: VLNmedia)

The conference Renaissance for eGovernance & SEE held in Portorož, Slovenia, addressed governmental policy and decision makers from 14 countries within the region of South East Europe (SEE). The organizer of the conference was Centre for eGovernance Development (CeGD), based in Ljubljana, Slovenia together with Microsoft.

The objectives of the information society leadership gathering were to identify global challenges and the role of information society development for good governance development, to identify regional South Eastern Europe needs for information society development from the perspective of policy design, legal regulations and ICT solutions, to present ICT solutions for improving good governance, to present the model and good practice cases of public private partnership and to have a futures foresight perspective on e-governance solutions.

Blaž Golob, Director of CeGD and initiator of the conference stressed: »The most precious content of the conference that hosted representatives of governments of 14 countries of SEE were discussions on practices, countries' strategies, politics, technologies, good practice cases in the field of e-government and e-governance in the SEE region. The participants exchanged opinions and linked due to the topics and projects on where future ICT technology can increase possibilities of development of the public sector.«

The event was attended by honorable speakers, namely Niels Soelberg, vice president for public sector at Microsoft, Christian Rupp, Digital Austria and Jerome C. Glenn, futurologist.

Additional information on the Renaissance for eGovernance&SEE conference is available at its official web site:

[http://www.cegd.eu/renaissance\\_for\\_eGovernance\\_and\\_SEE/default.htm](http://www.cegd.eu/renaissance_for_eGovernance_and_SEE/default.htm)

Rennaisance for eGovernance&SEE report available at:

[http://www.cegd.eu/renaissance\\_for\\_eGovernance\\_and\\_SEE/report.htm](http://www.cegd.eu/renaissance_for_eGovernance_and_SEE/report.htm)

Additional information of Microsoft EMEA available at:

<http://www.microsoft.com/emea/presscentre/>

Additional information on Millenium Project available at

[http://www.cegd.eu/renaissance\\_for\\_eGovernance\\_and\\_SEE/report.htm](http://www.cegd.eu/renaissance_for_eGovernance_and_SEE/report.htm)

Additional Information on Digital Austria available at

<http://www.bka.gv.at/site/6497/Default.aspx>

Additional Information on Regional Cooperation Council available at <http://www.rcc.int/>



Niels Soelberg, Vice President for EMEA Public Sector, Microsoft



Lorenzo Madrid, WW Director Govt. Interoperability Microsoft and Blaž Golob, Director CeGD



Honorable reception for the participants was organised by Ministry of Foreign Affairs and hosted by H.E. Mitja Štrukelj, Coordinator for the Western Balkans.

## Building partnership between European Union and Arab States in the field of Information Society Development

The First Licensing and Technology Transfer Forum in the Middle East entitled »Licensing Opportunities Forum« was held on 23. November 2010 in Manama, Kingdom of Bahrain.

**T**he event was organized by The Licensing Executives - Arab Countries in cooperation with Bahrain World Economic Summit 2010 under the Patronage of H.E. Dr. Hassan Fakhro, Minister of Industry and Commerce, Kingdom of Bahrain. Blaž Golob, director of CeGD attended the event.



Blaž Golob, director CeGD attended Bahrain World Economic Summit 2010.

licensing opportunities and sharing Knowledge in skills, technology, methods and facilities in the Middle East. The Forum was a focal point to the exceptional growth the Arab world is enjoying and to the important factors in forming strategic alliances and international joint ventures.

More Information on eGov Authority of Kingdom of Bahrain available at <http://www.ega.gov.bh/en/mediaroom.php>

More Information Mumtalakat - Investing for Bahrain available at <http://www.bmhc.bh/>



Blaž Golob, director CeGD met Mr. Mohammed Al Qaed, director of eGov Authority of Kingdom of Bahrain.

## Declaration of Intentions between CeGD and Moldova signed

2010

Blaž Golob, Director of Centre for e-Governance Development for South East Europe (CeGD) and dr. Dona Scola, Deputy Minister of Information Technologies and Communications of the Republic of Moldova signed Declaration of Intentions.



Mr. Blaž Golob, Director of CeGD and dr. Dona Scola, Deputy Minister of Information Technologies and Communications of the Republic of Moldova, Mr. Sergiu Voitovschi, Head of International Cooperation and European Intergration Divison, Ministry of Information Technologies and Communications of the Republic of Moldova and Mr. Ion Cosuleanu, Moldova Electronica »Project« Support for e-Governance Implementation in Moldova«

**T**he purpose of Declaration of Intentions is to establish the terms and conditions under which CeGD could provide transfer of knowledge, expertise and training to Moldova public servants, involved in the field of e-Transformation, e-Governance and other ICT development related fields under responsibilities of the Ministry of Information Technologies and Communications of the Republic of Moldova. According to the Declaration of Intentions, CeGD plans to organize e-Governance conferences, e-Transformation conferences, capacity building seminars, best practices implementation workshops and study tours for public servants of Moldova, and other events of common interest between Republic of Moldova and CeGD.

Additional Information on Ministry of Information Technologies and Communications of Moldova available at [http://www.mtic.gov.md/useful\\_links\\_en/](http://www.mtic.gov.md/useful_links_en/)  
Additional Information on UNDP Moldova available at <http://www.undp.md/>  
Additional Information on Chamber of Commerce of Moldova available at <http://www.chamber.md/index.php?id=276>

## Celebration of International day of Democracy in Western Balkans

12<sup>th</sup> - 14<sup>th</sup> of September 2010

The two-day conference on e-Democracy, co-hosted by Centre for eGovernance development (CeGD) and Nextsense was held in Ohrid, Republic of Macedonia, from 12<sup>th</sup> to 14<sup>th</sup> September 2010, celebrating September 15<sup>th</sup>, the International day of Democracy.

The conference was co-organized by CeGD and Nextsense under the auspices of The Assembly of the Republic of Macedonia and supported by the Official Gazette of Republic of Macedonia, NDI-National Democratic Institute from USA, Microsoft, Symantec and Regional Cooperation Council (RCC). The event gathered representatives from Parliament, Governments and Official



From left to right: Blaž Golob, director CeGD, Jani Makraduli, vice president of Macedonian parliament, Trajko Veljanoski, president of Macedonian parliament, Ivo Ivanovski, Minister for Information Society, Vasko Kronevski, director NextSense

Gazettes led by secretary general, presidents of committees responsible for ICT, MPs and ICT managers from world famous companies, academies, NGOs and international organizations.

The aim of the conference was to enhance efficiency and transparency of parliaments with the help of information technology. Macedonia is a good regional case how the state enhanced efficient cooperation of parliament and government and at the same time it enhanced possibilities of higher participation of citizens in policy making with the use of application eParliament. The application was developed by the Macedonian company Nextsense. The ICT solutions by NextSense help the Governments

and Parliaments in the twenty first century to be representative, transparent, available, accountable and efficient.

Additional information on the eDemocracy Conference is available at official web site:

<http://www.edemocracy.mk/>

Additional information on Nextsense is available at:

<http://www.nextsense.com/default-EN.asp>

Additional information on Macedonian Parliament is available at: <http://www.sobranie.mk/>



Blaž Golob, director of CeGD, presented the model of public private partnership in the field of government development and information society.

## ELSA ex YU Conference

2010



CeGD sponsored ELSA EX YU conference, which was held from 4.-7. November 2010 in Ljubljana. Blaž Golob, Director of CeGD, gave a speech on Successful Regional Cooperation and the Role of Information Society in South East Europe, Western Balkan, EX Yu in 2020.

**E**uropean Law Students' Association (ELSA) organised ELSA EX YU conference entitled »Economic and social rights«. It was honourably

sponsored by the President of the Republic of Slovenia dr. Danilo Türk. CeGD also sponsored the event.

Blaž Golob, Director of CeGD, gave a speech on Successful regional Cooperation and the Role of Information Society in South East Europe, Western Balkan, ExYU in 2020.

The main theme of the conference was the accession process of the EX YU countries to the European Union. Slovenia is currently the only EX YU country, which is a member state of European Union. Experiences on how Slovenia fulfilled requirements to become the EU member state were especially valuable to all the present representatives of EX YU countries.

The conference hosted many honorable Slovenian speakers, such as prof. dr. Jože Mencinger, prof. dr. Franjo Štiblar, prof.dr. Ciril Ribičič, prof. dr. Končar, prof.dr.Igor Pribac and Mr Blaž Golob, Director of CeGD.

Additional Information on the ELSA Ex Yu 2010 conference is available at its official web site:

<http://www.exyu.si/>

Additional Information on ELSA International

<http://www.elsa.org/>

Additional Information on Faculty of Law,

**University of Ljubljana** <http://www.pf.uni-lj.si/en/university-of-ljubljana/>

## Cloud Computing New Dimension For Telemedicine



The workshop on Cloud Computing, innovation and the path toward e-Health was held in Brussels from 11.-12- November 2010. Organized by Microsoft together with CeGD and COCIR (The European Coordination Committee of the Radiological, Electromedical and Healthcare IT). The event gathered together important leaders in the European Medical Community as well as Health organizations involved in innovative telemedicine projects. Blaž Golob, director CeGD, attended the event.

**T**he objectives of the workshop were to explain and share experiences of high-level participants on the benefits and challenges that Cloud computing is bringing to e-Health. Specifically it considered the European Union strategy and plans on telemedicine, including the coming EU project for "Renewing

Health' as well as recent European toolkit for telemedicine developed by COCIR, a non-profit EU trade organization, which represents the voice of the European Radiological, Electrometrical and Healthcare IT Industry.

Some of the questions addressed included the issues for developing Personal Health Records and how new services could address healthcare challenges, such as support to aging population with growing chronicle disease and providing new types of diagnostics and remote care.

The workshop addressed recent country-specific case studies from Western and Central Europe as well recent US trends in telemedicine presented by Kaiser Permanente, one of the largest US Health Insurance providers.

Additional Information on the Cloud computing: new dimension for telemedicine conference is available at its official web site:

<http://microsoft.eu/Events/Viewer/tabid/121/articleType/ArticleView/articleId/776/CLOUD-EVENT-4-Cloud-computing--a-new-dimension-of-telemedicine.aspx>

Additional Information on Denmark Case eHealth available at [http://www.ehealth-benchmarking.org/2006/images/stories/06\\_johansen\\_denmark.pdf](http://www.ehealth-benchmarking.org/2006/images/stories/06_johansen_denmark.pdf)

Additional Information on Hospital Torrevieja available at <http://www.torrevieja-salud.com/>

*Highlighted by CeGD*

# 3rd meeting of the PADGETS Project Consortium

On the 11<sup>th</sup> and 12<sup>th</sup> October 2010 Padgets WP3 kick-off workshop was held in Berlin, Germany. On the 10<sup>th</sup> and 11<sup>th</sup> of November 2010 the third project meeting of the Padgets consortium was also held in Berlin, Germany. Both meetings were hosted by project partner Fraunhofer Focus.

**D**iscussion on particular deliverables, subject to the half-year review by the European Commission, was the general objective of the meeting. Among other topics the potential user case scenarios were discussed by the project partners. Additionally, the particular characteristics of a Padget (Policy Gadget) concept was discussed among the technical partners of the project.

Main issues on the Padgets concept such as position of Padget in Policy Cycle, Padgets Stakeholders/Users, Padget Functions, Decision Model, Social Indicators, Padget Analytics were analyzed and agreed.

The CeGD is currently developing a model for test deployment of the PADGETS platform. In 2011 CeGD plans to organize project meeting for all project consortium in Bled, Slovenia and test user case scenarios with the Slovenian Member of the European Parliament. The project is expected to conclude in 2012.

Dissemination activities, community building strategy and the academic dissemination plan had also been discussed by the project partners in order to build an overall communication plan for the next six months.

Additional information on the Padgets project is available at our official web site [www.padgets.eu](http://www.padgets.eu)

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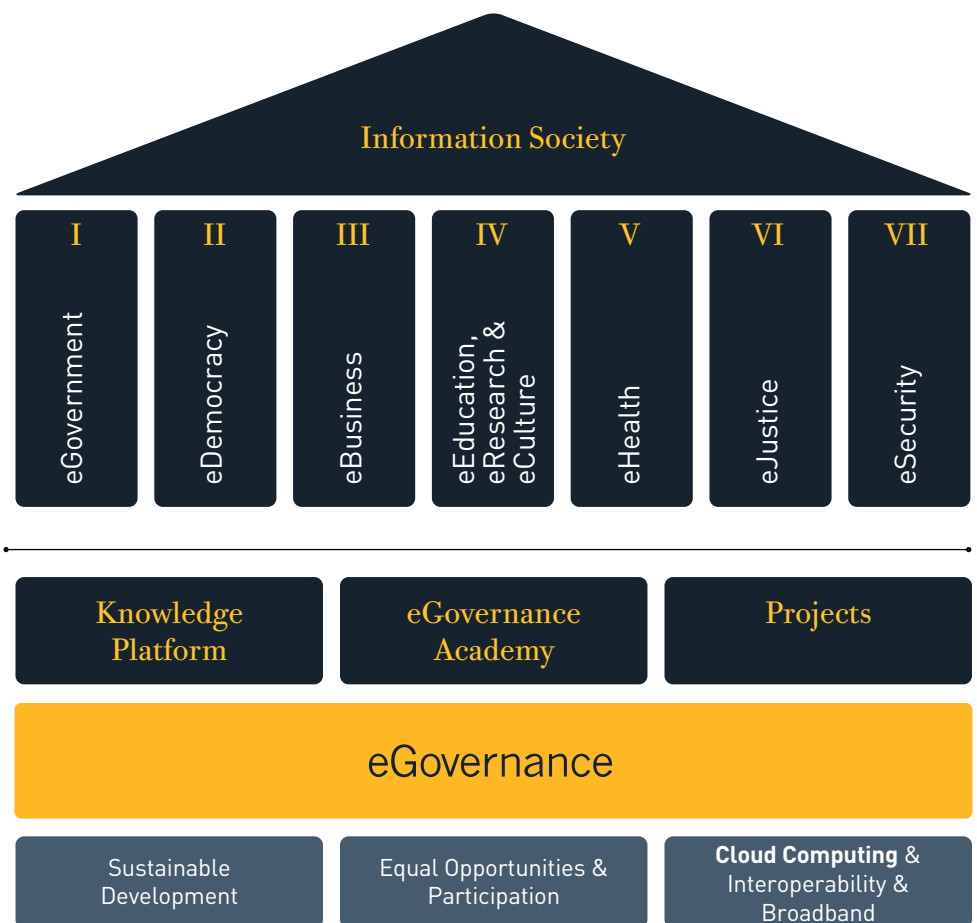
## PADGETS

## Legal Framework Study of 7 ePillars for Successful Information Society

August 2010

In August CeGD enabled an internship in scope of European Lawyer Student Association. Ms Kristina Balenović, a lawyer from Zagreb, Croatia, did comprehensive work with the Legal Framework for Information Society Development CeGD VII ePillars.

She prepared a study on legal framework for 7 ePillars for successful Information Society. The development of information society, defined through CeGD's model of VII ePillars (eGovernment, eDemocracy, eBusiness, eEducation & eResearch & eCulture, eHealth, eJustice and eSecurity) represents the structure of eGovernance that CeGD promotes. The Legal Framework was also part of study materials on the conference Renaissance for eGovernance&SEE.



# events

## Upcoming events in 2011

10

Seminar on eHealth  
**Bridging the gap, building the future**

**February 16<sup>th</sup> - 18<sup>th</sup> 2011**

**Duration:** 2 days (networking dinner on the arrival day)  
**Venue:** Ljubljana, Slovenia  
**ePillar:** eHealth

12<sup>th</sup> Bled Forum on Europe Foresight Conference  
**Governance of fear and prosperity**

**March 3<sup>rd</sup> - 4<sup>th</sup> 2011**

Two side events on aspects of Information Society Development in South East Europe:  
**1.** Padgets Project Meeting in Bled, Slovenia  
**2.** PAC Meeting  
  
**Duration:** 2 days  
**Venue:** Bled, Slovenia  
**ePillar:** Several ePillars, different days of the conference will focus on different ePillars from eGovernment, eDemocracy, eHealth, eEducation, eResearch and eCulture

9<sup>th</sup> Eastern European eGov Days  
**eGovernment in Times of Economic Challenges**

**May 9<sup>th</sup> - 10<sup>th</sup> 2011**

**Duration:** 2 days  
**Venue:** Hotel Union, Ljubljana, Slovenia  
**ePillar:** eGovernment, eJustice, eHealth, eEducation, Electronic Citizen Participation

Moldova  
**e-Government Summit**

**May 16<sup>th</sup> -20<sup>th</sup> 2010**

**Role of CeGD:** co-organizer  
**Venue:** Chisinau, Moldova  
**ePillar:** eGovernment

eDemocracy Working Group Joint Workshop  
**Re-thinking eDemocracy, Challenges for Development and eDemocracy Scenario Building for SEE**

**September 2011**

**Duration:** 2 days  
**Venue:** Ohrid, Macedonia  
**ePillar:** eDemocracy

**Renaissance for eGovernance & SEE**

**October 2011**

**Role of CeGD:** Initiator, co-organizer and coordinator  
**Duration:** 3 days  
**Venue:** Portoroz, Slovenia  
**ePillar:** eGovernment

### The SEE Annual Conference 2010: Transnational Co-operation as a Strategic Instrument for Development in SEE



The SEE Annual Conference 2010 entitled »Transnational Co-operation as a strategic instrument for development in South East Europe« was held from 21.-22. September 2010 in Thessaloniki, Greece. Under the title "Transnational Co-operation as a strategic instrument for development in South East Europe", the conference provided strategic perspective on transnational cooperation in the area of South East Europe with a focus on SEE Programme's role and future perspectives.

**T**he conference brought together some 300 participants, including representatives of the European Commission and other main

international donors active in the region, officials and experts from the SEE countries, representatives of international organizations and academia, potential project developers. The main objectives of the conference were stimulation of innovative proposals for future strategic co-operation activities, creation of an efficient dialogue on the topic of development in the Balkans area, to stimulate inter-programme(s) dialogue and synergies, to stir project development towards the third call for project proposals and to exchange of experience for the Programme stakeholders. Blaž Golob, Director CeGD, met Instrument for Pre-Accession Assistance (IPA) Director. More information available at <http://www.seeconference2010.net/>. More Information on INA Academy available at <http://www.inacademy.net/>. More Information on Instrument for Pre-Accession Assistance (IPA) available at [http://ec.europa.eu/regional\\_policy/funds/ipa/index\\_en.htm](http://ec.europa.eu/regional_policy/funds/ipa/index_en.htm)

### International Forum On Higher Education Reform: Foresight 2020

2010

International Forum on Higher Education Reform: Foresight 2020 was held from 27.-29. September in Dubrovnik, Croatia. The event was co-organized by the Regional Cooperation Council Secretariat, the University of Zagreb and the University of Novi Sad, as a follow up of the biannual International Conferences on Higher Education (Novi Sad 2005, Dubrovnik 2007, and Sarajevo 2009). CeGD was a sponsor to the event.

**I**nternational Forum was an experts' summit aiming to explore a wider context of ten years of European higher education modernization reform, and provide a platform for an open discussion on the further development of EU higher education area, trying to make a shift from the official mindset. The conclusions of the Forum would eventually

provide valuable inputs in the course of tuning higher education reform strategy for the next ten years.

Forum gathered representatives of international organisations, European higher education authorities, research and development centres, NGO's and foundations as well as university leadership and independent European higher education experts.

The event lasted three days and had six sessions: introductory session, four round tables, and closing session. A special Panel co-located with Forum, devoted to mobility of PhD students under the umbrella international organisations/foundations, took place at the end of the event.

Blaž Golob, Director of CeGD provided input for Round table entitled Higher Education in Western Balkans 2020.

Additional Information on Regional Cooperation Council available at <http://www.rcc.int/>  
Additional Information on University of Zagreb <http://www.unizg.hr/homepage/>  
Additional Information on University of Novi Sad available at <http://www.uns.ac.rs/en/>



[www.cegd.eu](http://www.cegd.eu)

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