

# Centre for eGovernance Development for South East Europe

The Centre for eGovernance Development for South East Europe (CeGD) provides programmes, training support and knowledge necessary for the successful development of Information Society in South East Europe (SEE).

Centre for eGovernance Development for SEE (CeGD) was established in January 2008 when six stakeholders (Regional Cooperation Council -RCC, Government of the Republic of Slovenia, European Foundation, UNDP, INA Academy and SRC. SI d.o.o.) and two recognized partners (Microsoft and Siemens) signed the Memorandum of understanding on the establishment of CeGD.

One of the primary objectives of the CeGD is to support to the eGovernance programs of the participants in the Stability Pact's eSEE and bSEE initiatives with a single regional coordination point and a network of programs and training nodes.  
[www.eseeinitiative.org](http://www.eseeinitiative.org)

CeGD was established in order to address training, educational, consulting and research related issues to eGovernance throughout the SEE region.

## Activities as response to the needs of the SEE region

The CeGD structures its' activities into three general clusters:

- **CeGD Knowledge Platform** is the basic tool for the transfer of knowledge and addresses the issues and needs of the SEE region.
- **CeGD eGovernance Academy** as an organizational umbrella provides training opportunities (seminars, workshops, trainings) for different target groups from the SEE region and develops contemporary curriculums according to the 7 ePillars Model.
- **CeGD Projects** support regional eGovernance programs by delivering specific services and programs.

For updated information on CeGD activities and upcoming events please refer to  
[www.cegd.eu](http://www.cegd.eu)

## MISSION

As a Public Private Partnership, the mission of CeGD in the field of eGovernance development is coordination of activities, transfer of knowledge and education & research.

## VISION

“CEGDs vision is to achieve the successful development of Information Society in South East Europe (SEE) that will contribute to the future development of European continent”.

# Strategic objectives

As it derives from Memorandum of Understanding the objectives of CeGD are:

- I** To increase efficiency and to improve democratic and economic processes in SEE by building open Information Society.
- II** To support the eGovernance programs of the participants in the eSEE (Electronic SEE) and bSEE (Broadband SEE) initiatives.
- III** To serve a single regional coordination point and build a network of programs and training nodes in the field of eGovernance.
- IV** To disseminate the information and good practices by facilitating training and advising leaders and regional governments in the use of ICT.
- V** To develop and facilitate optimal institutional linkages and relationships among the countries of SEE (experiences, leadership, relationship with donors & governments).
- VI** To encourage regional ownership and be closely coordinated with those regional initiatives that would benefit from SEE eGovernance initiatives.
- VII** To enable strong participation and benefits for regional governments that support monitoring, design and implementation of policy-related elements of the modern Information Society.

# Structure of CeGD

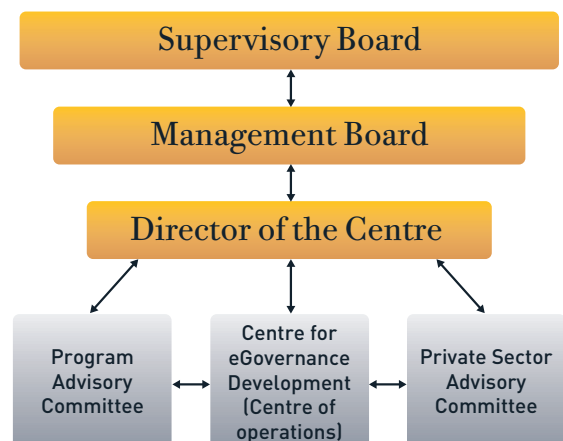
According to the Memorandum of understanding CeGD has a multi-tired structure, encompassing:

- a **Supervisory Board of key stakeholders,**
- a **Management Board for operational oversight,**
- **the centre of operations** and
- a **network of programmes and training** nodes in the region to provide eGovernance services and coordination to government clients in the region.

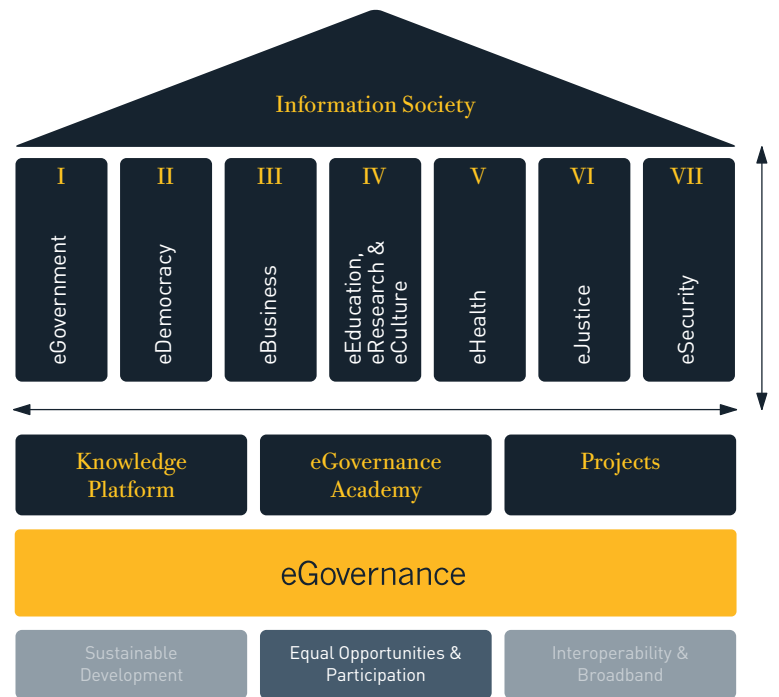
Additionally the CeGD relies on two committees:

- **Programme Advisory Committee (PAC);** comprised of eSEE Initiative participant leaders on eGovernance programs
- **Private Sector Advisory Committee (PSAC);** drawn from the Centre’s private sector Stakeholders and recognized partners, the Stability Pact Business Advisory Council (BAC)-led ICT Forum and regional ICT business associations

Scheme 1: Structure and Bodies of CeGD



# 7 ePillars Model of Single SEE Information Space and Inclusive Information Society



The CeGD develops its activities within the methodology of CeGD 7 ePillars Model of Single SEE Information Space and Inclusive Information Society.

7 ePillars model builds on eGovernance Base fundamentally understood as a performance of governance via electronic medium and focuses on seven key spheres introduced through seven pillars:

Each of the 7 ePillars is developed under the single framework: "NOT TO FIT FOR ALL"

- **Policy environment** - eGovernance as a tool for good governance
  - **Legal framework** - principles of G2G, G2B and G2C
  - **ICT business solutions** - good practice cases and eGovernance innovation
- Narrowing the gap** - the fourth, horizontal component deals with citizen needs by ensuring that all solutions are user oriented.

I	II	III	IV	V	VI	VII
eGovernment	eDemocracy	eBusiness	eEducation, eResearch & eCulture	eHealth	eJustice	eSecurity
eProcurement eCustoms eTaxation	eInclusion eParticipation eVoting	eCommerce eEconomy	eEducation & eCulture eResearch & eInfrastructures eEnvironment & eEcosolutions			eSafety



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**CeGD Stakeholders and Recognized Partners**



[www.rcc.int](http://www.rcc.int)



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